# INSARAG Steering Group Meeting

Tuesday, 7 May 2024 Plenary A, CICG - Geneva







#### **AGENDA**

01

#### Opening session

- ✓ Opening statements
- ✓ Global Chairmanship
- ✓ Launch of the INSARAG Türkiye/Syria After-Action Review Report

02

- ✓ Global Overview
- ✓ IEC/R analysis
- ✓ TL meeting's recommendations

03

Governance Review Report



#### Breakout Consultations in groups

05

Consultations on ongoing issues in plenary



#### Closing session

- ✓ Announcements by MS
- ✓ ISG endorsements
- Closing remarks

# Opening Statements

#### **SPEAKERS**



Mr. Ramesh Rajasingham Director Coordination Division OCHA



(retired) Amb. Manuel Bessler INSARAG Outgoing Global Chair



**Ms. Sarah Muscroft**Chief Response Support Branch
OCHA



Mr. Sebastian Rhodes Stampa
INSARAG Secretary & Chief Emergency
Response Section - OCHA



Amb. Dominik Stillhart
INSARAG Incoming Global Chair

Mr. Ahmet Dogăn

Counsellor, UN Permanent Mission of the
Republic of Türkiye

#### **Honoring Manuel Bessler**



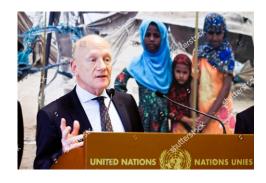
Visionary **Leader** 



Localization & Quality Assurance Champion



**Excellent Negotiator** 



Outstanding Capacity Development Architect

#### **Welcoming Ambassador Dominik Stillhart**

#### Distinguished diplomat and humanitarian leader

- International Committee of the Red Cross over 30 years
  - Deputy Head of the Assistance Division in Geneva
  - Country Director in Sudan, Israel and the Occupied Territories
  - ✓ Director of Operations
- 2022 Delegate for Humanitarian Aid and Head of the Swiss Humanitarian Aid Unit.
- 2023 Deputy Director General of the Swiss Agency for Development and Cooperation.
- Academic background a Master's degree in Economic Sciences from the University of St. Gallen and a Master's degree in Social Policy and Planning from the London School of Economics.





# INSARAG Champion! Thank You Manuel!



## INSARAG Türkiye/Syria After-Action Review USAR Comprehensive Report Launch





Following the Türkiye and Syria earthquakes, INSARAG has undertaken significant learning efforts. Available now, the Türkiye AAR Comprehensive Report offers a cohesive overview of USAR team deployments, all document production, and event coordination promoted by the network in the aftermath of these important events.

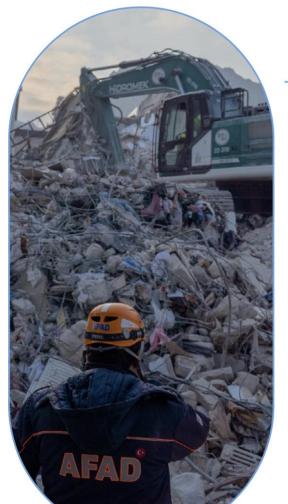


ACCESS THE REPORT HERE:



To know more about all After Action efforts, visit

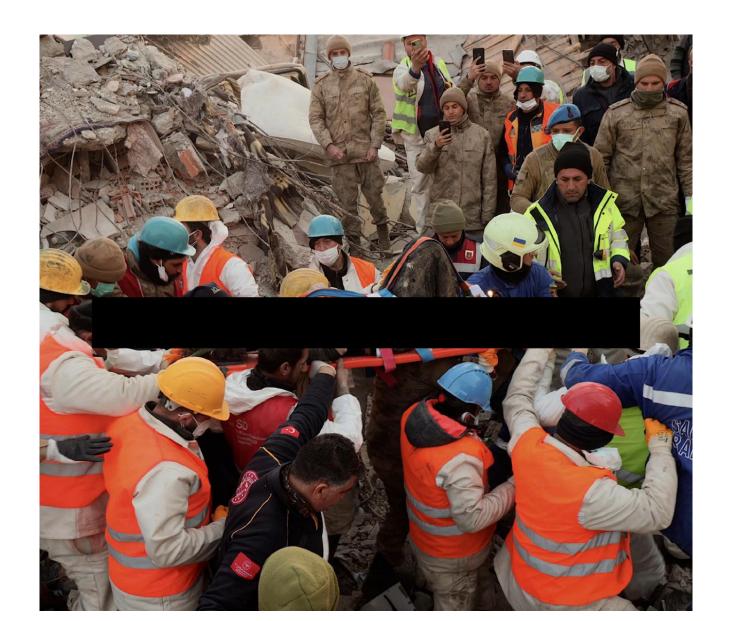
INSARAG.ORG



#### TIMELINE OF TÜRKIYE AND SYRIA EARTHQUAKE AND AAR EFFORTS

- February 6 2023: Türkiye and Syria Earthquakes
- February 6 2023: Arrival of first International USAR teams
- February 20 2023: Last INSARAG team departs from Türkiye
- February 2023: Internal consultations with OCHA director and ERS units
- March 2023: AAR hotwash in Team Leaders meeting
- May 2023: AAR first findings session in HPNW
- May 2023: Türkiye after action academic study comissioned at ISG
- Summer 2023: Preparation of the AAR academic report
- · October 2023: Doha meetings
- December 2023: Final AAR techincal report launched
- April 2024: AAR implementation projects announced in the Team Leaders meeting
- May 2024: AAR Comprehensive report launched and AAR implementation plan first draft shared

### INSARAG Türkiye/Syria After-Action Review USAR Comprehensive Report Launch





#### **Global Overview Updates**

#### **Global Overview Updates**

01

Global Overview – INSARAG Report 23/24

02

Highlights from the New Year Call in January

03

IEC/R Analysis



Team Leaders
Meeting's ISG
Recommendations



#### Global Overview - INSARAG Newsletter 2023-24



Largest EQ Response ever and AAR



**USAR Assessment Kenya** 



Joint IERs in Geneva



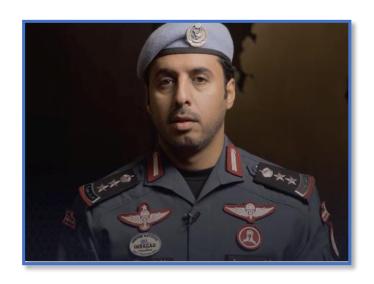
#### New Year Teleconference -16 January 2024

Regional Workplans to the four Priorities in INSARAG's Strategic Plan 2021-2026

- Quality Standards
- Localization
- Flexible Response
- Bolstering Partnerships



#### **Thanking 2023 Outgoing Regional Chairs**





Commander and Head of Qatar International Search and Rescue Group (QSART), Qatar

Outgoing Regional Chair for the Africa, Europe and the Middle East (AEME) Region



Ambassador Eduardo Porretti President of the White Helmets Commission, Argentina

Outgoing Regional
Chair for the Americas Region



Mr. Paul Turner

National Manager Response Capability Fire and Emergency, New Zealand

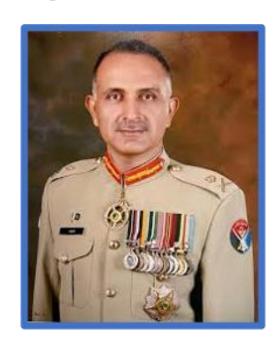
Outgoing Regional Chair for the Asia Pacific Region

#### **Welcoming 2024 Regional Chairs**





Regional Chair for the Africa, Europe and the Middle East Region



Lt. General Inam Haider Malik Chairman of the National Disaster Management Agency, Pakistan

Regional Chair for the Asia-Pacific Region



Mr. Jorge Carrillo
Risk Management Secretary,
Ecuador

Regional Chair for the Americas Region

#### **2024 INSARAG Moving Forward**

INSARAG continues to adapt to global collaborative efforts and strengthen the network in line with the overarching guidance provided by the <u>INSARAG</u> <u>Strategic Plan 2021-2026</u>.

- a) Quality Preparedness for Effective Response
- b) Implementation of the Türkiye-Syria Earthquakes AAR Recommendations-INSARAG's commitment to improve on the next response.
- c) Governance Review Fit for Purpose, Fit for the Future.
- d) Future Plans-Flood Response, Complex Emergencies, ICMS V 3.0- Staying Relevant



#### IEC/R analysis

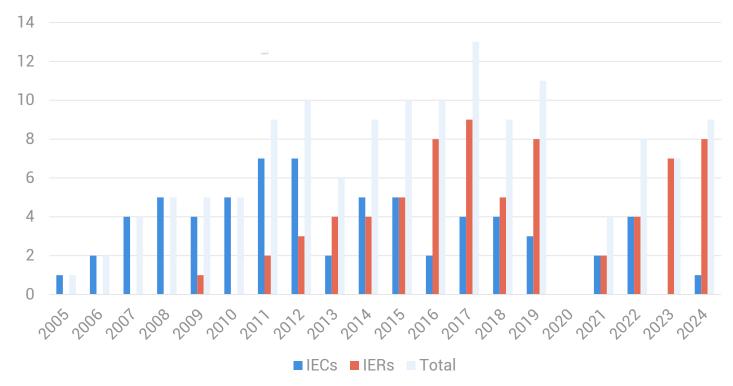
- √ Statistics
- ✓ Trends
- ✓ Projection 2025-26
- ✓ Key Points



#### **IEC/R overview**

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Region	Light	Medium	Heavy	Total
AEME	4	16	22	42
Americas	-	1	3	4
Asia- Pacific	-	2	9	11
Total	4	19	34	57

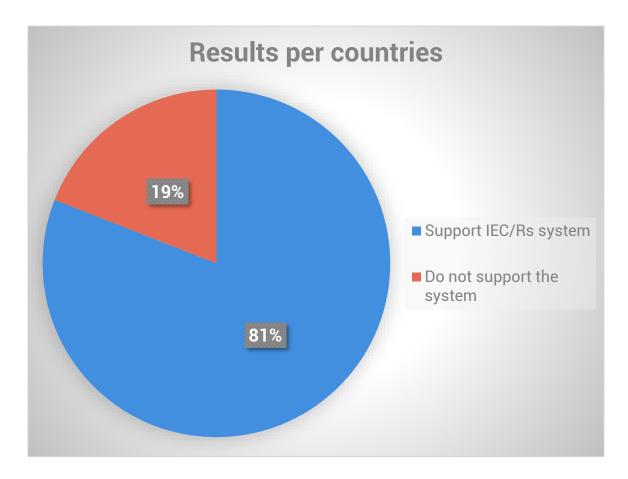
#### 7 IERs in 2023 - CONGRATULATIONS!

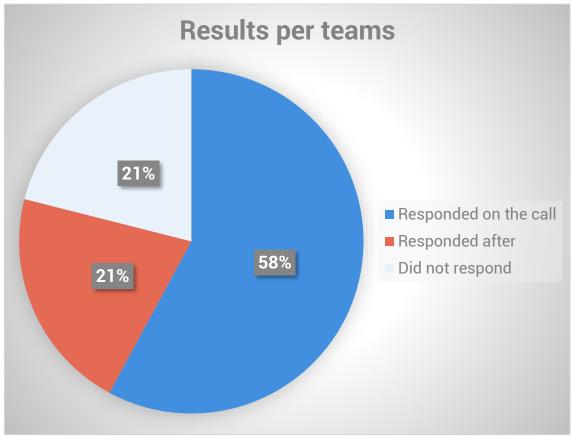


#### **IEC/Rs in 2024**

1	13 - 19 May	United States (USA-02)	IER Heavy
2	28 - 30 May	New Zealand (NZL-01)	IER Heavy
3	30 May - 2 June	Chile (CHI-01)	IER Medium
4	24 - 28 June	Russian Federation (RUS-01)	IER Medium
5	20 - 27 August	South Africa (RSA-01)	IER Medium
6	24 - 26 September	Azerbaijan (AZE-01)	IEC Medium
7	23 - 27 September	Hungary (HUN-01)	IER Heavy
8	14 - 18 October	Australia (AUS-02)	IER Heavy
9	25 - 28 November	Qatar (QAT-01)	IER Heavy

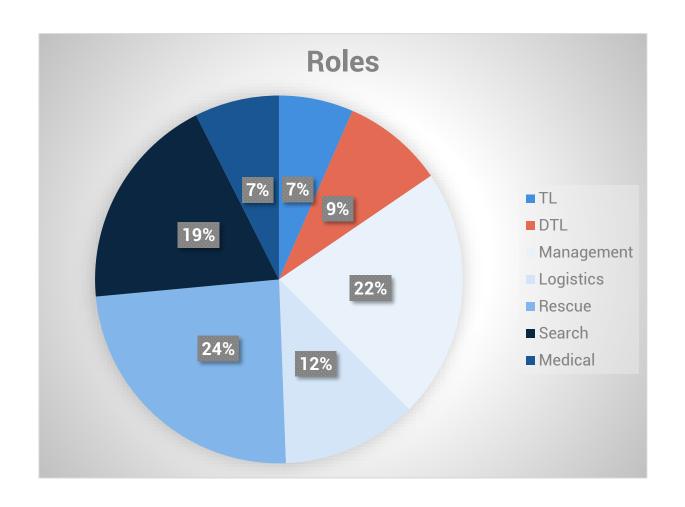
#### Call for classifiers 2024

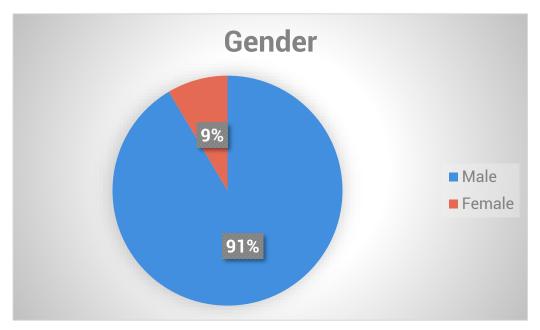


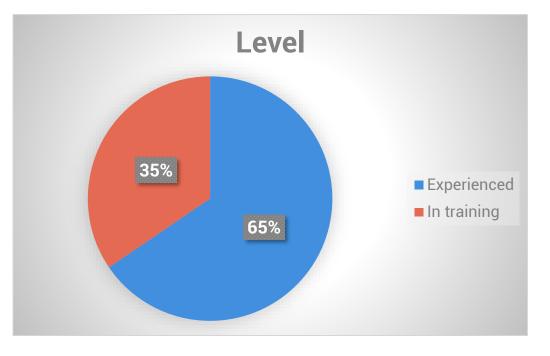


#### **Roster 2024 overview**

#### **Total of 177 Classifiers**







#### **IEC/R Projection**

#### 2025 - 5 IECs & 13 IERs

#	Tentative dates	Team	Level
1	27-31 January with MODEX	Netherlands (NED-01)	IER Heavy
2	February	Indonesia (INA-01)	IEC Medium > Heavy
3	31 March - 4 April	France (FRA-02)	IER Heavy
4	22 - 25 April	Poland (POL-01)	IER Heavy
5	May	Georgia (GEO-01)	IEC Light
6	May	China (CHN-01)	IER Heavy
7	May (TBC)	China (CHN-02)	IER Heavy
8	11 - 15 August	Belarus (BLR-01)	IER Heavy
9	25 - 29 August	Singapore (SGP-01)	IER Heavy
10	2- 6 September	Ukraine (UKR-01)	IER Heavy
11	8-12 September	Australia (AUS-01)	IER Heavy
12	October	Türkiye (TUR-02)	IER Heavy
13	20 - 23 October	Jordan (JOR-01)	IER Heavy
14	27 - 31 October (TBC)	France (FRA-03)	IER Heavy
15	17 - 21 November	Türkiye (TUR-01)	IER Heavy
16	November	Italy (ITA-01)	IEC Heavy > Medium
17	First week of December	Oman (OMA-01)	IEC Medium > Heavy
18	1-5 or 8-12 December	Thailand (THA-01)	IEC Medium

#### 2026 - 5 IECs & 12 IERs

#	<b>Tentative dates</b>	Team	Level
1	first quarter	Republic of Moldova (MDA-01)	IEC
2	Autumn	Germany (GER - 01)	IEC Heavy > Medium
3	No dates	Germany (GER - 02)	IER Medium
4	No dates	Austria (AUT-02)	IER Heavy
5	end of the year	Algeria (ALG-01)	IER Medium
6	No dates	Romania (ROU-01)	IER Medium
7	No dates	Pakistan (PAK-01)	IER Medium
8	No dates	United Arab Emirates (UAE-01)	IER Heavy
9	No dates	Russian Federation (RUS-03)	IER Heavy
10	September	Malaysia (MAS-01)	IER Heavy
11	No dates	Lithuania (LTU-01)	IEC Medium > Light
12	No dates	Morocco (MAR-01)	IER Heavy
13	No dates	Switzerland (SUI-01)	IER Heavy
14	No dates	Colombia (COL-01)	IER Medium
15	No dates	Germany - (GER-03)	IER Light
16	ТВС	Hong Kong	IEC
17	ТВС	China's Ramunion rescue team	IEC

#### **Key Points for the ISG**

- Growing number of IEC/Rs 8 in 2024, 18 in 2025!
- Commitment and obligations from teams 21% did not submit Classifiers
- Compliance with 2-year planning timeline Many teams do not comply

#### IER in a MODEX





Guidance for conducting an INSARAG EXTERNAL RECLASSIFICATION within the EU MODEX Field Exercise platform

Version 2.1 Junel 2023









# INSARAG

USAR TEAM LEADERS
MEETING • BRAZIL 2024
Belo Horizonte, 15-17th April















MINISTRY OF FOREIGN AFFAIRS



#### **Key Outcomes**



#### **Key Outcomes**













INSARAG

USAR TEAM LEADERS MEETING • BRAZIL 2024 Belo Horizonte, 15-17th April

#### Key Outcomes from TLs Meeting 2024 to report to the ISG

#### The Team Leaders Group:

- 1) Thank the Govt of Brazil and Minas Gerais for hosting the 2024 TL/WG meeting with **85** international experts from **35** countries and **150** national experts participating. The next TL meeting will be in Tunisia in the first half of 2025. China informed their interest to host the TL meeting in 2026.
- Thank the Working Groups and support the continuation of their 2024 Workplans.
   The TWG and IEC/R QA WG are calling for more members to join.
- 3) Welcomes the Türkiye and Syria AAR Comprehensive Report and commits to support its implementation plan.
- 4) Supports the extension of the launch of the INSARAG Guidelines from Version 2025 to Version 2026 to take into account the AAR implementation of recommendations.
- 5) The INSARAG Secretariat will consult the GRG on the TL Representative TORs and take into account the recommendations in the Governance Review on this.

#### **Key Outcomes from TLs Meeting 2024 to report to the ISG**

#### 6) The TL Group supports the following:

i. Guidelines Review Group: TL Group welcomes GRG's work plan towards the new 2026 timeline and the roadmap for its development. All WGs and TL Group are in agreement that the first draft will be due on 31 January 2025 and the clear line of responsibility by WGs as per the Timetable attachment in the Chairman's Summary.

# Working Group Submissions Timeline



Q2 2024

Q4 2024

Q1 2025

Q2 2025

Q3 2025

**ISG** 

Progress Briefing,

Decision taken on new Guidelines 2025 being released in 202<u>6</u>

(Geneva, SUI)

Regional Meetings

Progress Briefing

AP - Pakistan, AEME - Romania, Americas - Ecuador Team Leaders Meeting

Progress Briefing

JAN 2025 WGs submit their first draft to GRG

Global consultation on the VO

**ISG** 

Progress Briefing

JUN 2025 WGs submit their second draft to GRG GRG ongoing work

GRG processes and reviews submitted second draft;

Consolidation of final draft

#### **Guideline Roadmap 2026**

Manual	Name	Primary WG	Secondary WG	GRG Liaison
Vol I	Policy	GRG	Secretariat / Governance Review	John Cawcutt John.cawcutt@qfes.qld.gov.au Martin Evers martin.evers@vrh.nl
Vol II, Man A	Capacity Building	NCBWG	FRWG	Wee Keong <u>Lok</u> LOK_Wee_Keong@scdf.gov.sg
Vol II, Man B	Operations	TWG	IMWG / MWG	Ove Syslak ove@okim.no
Vol II, Man C	IER/IEC	IEC/R WG	TWG / MWG	Martin Pavek martin.pavek@grh.izscr.cz
Vol III	Ops Field Guide	TWG	IMWG/MWG	Ove Syslak ove@okim.no
	MTRL	MWG		Safrizan Bin Suhaini safrizan@nadma.gov.my
	TBD	FRWG		Emmanuel Chapeau emmanuel.chapeau@interieur.gouv.fr
	Information Management / ICMS	IMWG		Belit Tasdemir Belit.Tasdemir@akut.org.tr

- Each Working Group has an assigned liaison person from the GRG who is the first point of contact for coordination
- The Primary WG is responsible for the delivery of changes to the assigned Volume / Manual.
- A Secondary WG is listed where another WG is recognised as having significant input into the content.
- The Primary WG must in addition to their manual, provide a summary of changes.

#### Key Outcomes from TLs Meeting 2024 to report to the ISG

- 6) The TL Group supports the following:
- ii. IEC/R Quality Assurance WG: The TL Group agreed that the IEC/R process is a recognized and most important tool for quality assurance and supports the review conducted by the IEC/R & Quality Assurance WG within the GRG process, (Vol II, Manual C). The review and discussion on compliance will be accompanied by a global consultation at all levels. The WG is looking for qualified WG members to join.

#### 6) The TL Group supports the following:

iii. IM WG: IMWG is seeking support to continue the development and integration of information systems into the INSARAG network. Funding (EUR 250k) over 5 years will allow the systems to be developed. We have endorsement from the working group chairs and TL group. This will allow the IMWG to progress and develop ICMS and other IM functions to meet the recommendations from the Türkiye AAR. IMWG will produce a 5-year strategy and work plans to facilitate this work. Current licenses expire on 31 Dec 2024.

### ICMS-Esri Award

### MWG -ICMS wins GIS Award by Esri



**Congratulations!** 

#### **Key Outcomes from TLs Meeting 2024**

#### 6) The TL Group supports the following:

iv. Medical WG: As highlighted again in the Türkiye and Syria earthquake, crush syndrome continues to be a significant contributor to preventable death. The following statement, which is based on concepts endorsed by the USAR TLs in Brazil, is now presented by the MWG to the ISG for endorsement. "The delivery of emergency medical care to patients entrapped in collapsed structures prior to and during extrication is critical to prevent physiologic deterioration or death. Therefore, USAR medicine is to be considered an essential humanitarian activity." Reference Medical Technical reference Note: Defining USAR Medicine.

- 6) The TL Group supports the following:
- v. National Capacity Building WG: TL Group welcomed NCBWG ToRs and purpose. TÜR/SYR AAR significantly influenced scope of work and expected outcomes. A detailed 3-year plan was presented to TLs, who acknowledged the IRNAP training course in Seoul 2-5 September 2024. NCBWG presented the outline of 4 main chapters in Manual A: Building USAR Response Capability, National USAR Framework, Receiving International Assistance and National Quality Assurance.

6) The TL Group supports the following:

vi. Search and Rescue Flood Response WG: TL Group welcomes the FRWG analysis of the flood response survey and a flood response Directory Team Profile. The TL Group feedback will inform the finalisation of the Team Profile form and how this will be shared with the international community. The WG will now focus on the Technical Reference Note.

6) The TL Group supports the following:

vii. Training WG: The WG is looking for qualified WG members to join the cohort with equal representation from each region. The TWG plans to run an IEC/R Leadership course later in the year with strengthened emphasis on pre-requisite standards being maintained. UC trainer webinars detailing the revised program will be held regionally to support time zones and localisation.

### **COFFEE BREAK**





### Governance Review Report Presentation & Recommendations

#### **Governance Review Report Presentation & Recommendations**

Ambassador Dominik Stillhart, INSARAG Global Chair

Mr. Sebastian Rhodes Stampa & Secretariat

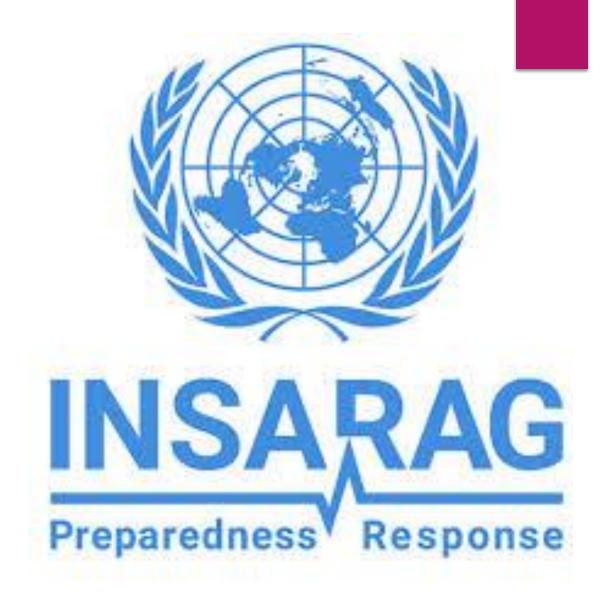
Regional Chairs for AEME, AP and The Americas

Governance Review Consultants: Jo de Serrano & Patricio Fuentes



INSARAG
Governance
Review 2024 –
Findings and
Recommendations

Jo de Serrano Patricio Fuentes



### Background and Methodology

- ► Last governance review 2013
- ▶ 96 document desk review
- ▶ 75 question survey 31% response rate
- Africa specific survey low response rate
- ▶ 49 semi-structured key informant interviews

#### Fit for Purpose - Localisation

**Recommendation 1**: All teams within the INSARAG network should first achieve INSARAG Recognised Nationally Accredited (IRNAP) status before being permitted to join the IEC system. The Troika in each region should facilitate discussion on whether intra-regional deployments of IRNAP teams are acceptable for their region. If that is agreed, then teams who will only deploy within their own region will not require an IEC. Countries with teams mandated to deploy outside their region are strongly encouraged to undergo the IEC.

#### Fit for Purpose – Complex Emergencies

**Recommendation 2**: The INSARAG Secretariat to map global USAR capacity to identify gaps and agree on priority countries within the INSARAG network. The network to advocate for support through either traditional donor funding via a capacity building programme / project or through an enhanced mentorship system between USAR teams.

**Recommendation 3**: the INSARAG Secretariat to undertake a mapping of vulnerable countries and to work with donors and the INSARAG network to develop a capacity building programme targeting the most vulnerable countries. The mapping should identify USAR teams which could deploy to these locations. The network can also identify which teams can and will deploy to these places in a major disaster.

### Fit for Purpose – Climate Change

**Recommendation 4**: Prior to developing the INSARAG strategy for 2025 – 2030, there should be discussion at a policy level on the position of INSARAG/USAR within the broader humanitarian context, its impact in relation to growing hydrometeorological emergencies and the localisation agenda.

### Leadership and Governance – Global Chair

**Recommendation 8**: Keep the Swiss as Global Chair and strengthen the role of Regional Chairs more to guide the INSARAG network. This could be achieved through better communication between the Global Chair and Regional Chairs, or the creation of a Vice-Chair position chosen from within the Regional Chairs. The current new year and mid-year calls are more of an information sharing forum, rather than grouping working towards meeting INSARAG's aims and there needs to be a greater focus on driving change at regional level.

#### Criteria, Tenure and Focal Point ToRs

**Recommendation 10**: Quarterly inductions by RFPs for new focal points / stakeholders – Policy, Operational, Team, WG Chairs / Vice Chairs, Regional Chairs / Vice Chairs etc. To include information on their roles and responsibilities vis-à-vis the network, expectations on participation and contribution etc.

**Recommendation 11:** After the initial endorsement by the PFP of participation of NGO teams within the INSARAG network, responsibility for decisions on attending meetings and courses or undertaking an IEC/IER should be defined by the Secretariat in accordance with the INSARAG Guidelines and ensuring fair representation of all INSARAG members.

**Recommendation 12**: Add points below to the PFP Terms of Reference.

**Recommendation 13**: Change the gendered language within the ToR.

**Recommendation 14**: In addition, for PFP, OFP and TFP, the ToR should include mandatory attendance at an induction session for new focal points, led by OCHA ERS RFPs overseeing their respective regions.

**Recommendation 15**: At least one annual meeting to be held between PFPs, OFPs and TFPs from both governmental and NGO teams on issues pertaining to USAR and the INSARAG network. This could include an induction session held back-to-back with regional meetings.

**Recommendation 16**: Draft Terms of Reference for both roles to provide clarity on what role they undertake and on whether they are compulsory or voluntary.

**Recommendation 28:** Amend the ToRs for PFPs and OFPs to include the need for improved communications around strategy / policy objectives and financial commitment to USAR. Ensure inclusion of this responsibility within the Focal Point inductions recommended elsewhere in this review.

**Recommendation 29:** Amend the ToRs for OFPs and TFPs to include the need to inform TFPs on member states' policy / strategic objectives and financial commitment to USAR. Ensure inclusion of this responsibility within the Focal Point inductions recommended elsewhere in this review.



### Regional Ownership Model and its linkages to OCHA - Troika

**Recommendation 19**: ToRs developed for the (Incoming) Regional Vice Chair, (Outgoing) Regional Vice Chair and Chair that clearly define and assign roles and responsibilities to underpin their work during their tenure.

**Recommendation 20**: The Secretariat to plan the Troika five years in advance and maintain this on a rolling basis.

**Recommendation 21**: Develop a ToR for the role of RFP, clearly detailing the activities that they are able to undertake in support of the Troika.

## Regional Ownership Model and its linkages to OCHA – OCHA Linkages

**Recommendation 17**: Prioritise recruitment of the vacant positions. OCHA to provide permanent additional staffing to ERS to manage the INSARAG network.

**Recommendation 26**: Add an additional RFP to the Secretariat. Take into consideration broader ERS staffing needs vis-à-vis the scope of managing the INSARAG network compared to the EMT Initiative as recommended previously. There should be consideration of additional extra staffing should there be a substantial shift towards response to hydrometeorological events as recommended in this study.

**Recommendation 27**: If OCHA is unable to increase staffing within the Secretariat, then regions to consider staffing this role themselves. Whilst they would operate outside of the UN system, they could undertake the same activities as OCHA RFPs in support of their region.

## Regional Ownership Model and its linkages to OCHA – Formal Split

**Recommendation 25**: No formal split of the regions to take place in order to foster information sharing, regional cooperation and solidarity.

### Accountability and Compliance

**Recommendation 43**: The INSARAG network to discuss whether they are INSARAG Standards or INSARAG Guidelines. This could include discussion around whether there are non-negotiables within the INSARAG Guidelines that all teams need to meet whilst deployed or during preparedness initiatives, should the decision be to keep them as guidelines, not standards.

**Recommendation 44:** Include an internal investigations framework within the INSARAG Guidelines. The Secretariat could raise the issue with PFPs from member states and TFPs from NGOs, but any investigation process would be undertaken internally. Following internal investigations, PFPs and TFPs to provide assurances to the INSARAG Secretariat that the issue has been investigated in accordance with the INSARAG Guidelines.

**Recommendation 45**: Discuss whether the network wants to apply 'soft' or 'hard' penalties within the system. Hard penalties could include being stripped of IEC/IER status; soft compliance would be continual reinforcement of the need to comply with INSARAG Guidelines.

### Fit for Purpose – Values, Norms and Humanitarian Principles

**Recommendation 5**: Include the humanitarian principles and their definition in full within Volume 1 of the INSARAG Guidelines, to clarify the difference between the four fundamental humanitarian principles and the values, principles and operational norms developed by the INSARAG community with specific reference to INSARAG and USAR operations.

**Recommendation 6**: INSARAG network organisations review the CHS against their own ways of working and their application within the INSARAG network as part of the new strategy.

**Recommendation 7**: The INSARAG network to consider how this GA Resolution applies to their work, for example, gender-responsive approaches, strengthening Protection from Sexual Exploitation and Abuse, supporting those with disabilities, either visible or invisible or those from the Lesbian, Gay, Bisexual, Transgender, Queer, and Intersex (LGBTQIA+) communities, such as transgender people and to investigate the potential for training within these areas.



### Decision-Making Mandate and Responsibilities

Member States consider it very important to adopt a resolution that has the widest possible agreement among Member States. Before taking action on a draft resolution, Member States spend hours discussing every word in the resolution to reach agreement on the text. When consensus on the text is reached, in the General Assembly all Member States agree to adopt the draft resolution without taking a vote. Adopting a draft without a vote is the most basic definition of what consensus means."

https://www.un.org/en/model-unitednations/how-decisions-are-made-un

Recommendation 46: Agree the definition of consensus given within this report. Consensus is endorsed when nobody eligible to vote objects. No threshold should be set, and consensus does not mean 100%. Continue with consensus as the way to make decisions. Ensure that all meetings where decisions of a policy nature are undertaken are hybrid to ensure full participation of those who are permitted to make decisions or accept proxy votes in advance. On the rare occasion that consensus cannot be reached, the Global Chair to make the decision, in consultation with the three regional chairs and INSARAG Secretary, on behalf of the INSARAG network following the principles outlined within the INSARAĞ Guidelines.

### Membership Section – Process, Qualifications and Criteria

**Recommendation 47**: Amend the wording within section 2.6 to place the focus on building domestic/national capacity first, then the potential for having a NAP, then an IRNAP. Clarify whether intraregional agreements where a NAP or IRNAP is sufficient could be established. This may alleviate some of the pressure on the IEC system where teams only intend to deploy within their region.

### Membership Section – Geographic Diversity

**Recommendation 48**: The INSARAG Secretariat to facilitate a buddy system between existing and prospective members to foster INSARAG participation. The implementation of a quarterly induction process would facilitate greater inclusion, as well as undertaking more awareness raising initiatives. Awareness raising could be undertaken on a regional level, not country level and be a responsibility of the RFP, a troika member or both.

### Membership Section – Inclusivity

**Recommendation 49**: the INSARAG network to positively discriminate in favour of women or non-binary/transgender representation within INSARAG fora. Where possible member states and organisations to consider whether they are able to twin female or non-binary/transgender representatives alongside male counterparts.

**Recommendation 50**: the INSARAG network to implement positive discrimination policies in favour of achieving a greater gender balance within USAR teams.

**Recommendation 51**: Whilst this review was specifically tasked with reviewing issues of gender inclusion within the INSARAG network, the network should review inclusion of other under-represented people within INSARAG fora and USAR teams. Broader representation within the network would facilitate greater understanding of the people the network serves. This would also contribute to member states' obligations under GA Resolution 78/199.

**Recommendation 52**: See the proposal under <u>Network Structure Section</u> to provide a balance of face-to-face and online meetings and invest funds saved through not travelling as much to meetings in securing support for quality online meeting facilitation support (human/software). All tools to be checked for availability in each country.

### Network Structure and Working Processes

When considering the network structure, the review team considered the following:

- separation of policy and operational discussion
- inclusion of under-represented entities
- decision making authorities, rights, modalities and flows
- regional ownership
- global issues
- communication and information flows
- representation

There are pre-requisites to the structure, which include:

- the responsibility of entities to communicate effectively between each other
- that information needed to inform discussions is distributed in a timely fashion
- that information including decisions made within meetings is distributed to all stakeholders in a timely fashion
- that the meeting calendar makes sense in terms of decision flows required
- that as a peer-to-peer network, contribution is necessary, not just attendance or participation
- that there needs to be trust in the system with those you (s)elect to represent your region

## Network Structure and Working Processes – Global Meeting

**Recommendation 18:** In light of the repeated concern from INSARAG stakeholders that resources are scarce, the network should consider discontinuing the Global Meeting and reassigning resources to activities identified within the INSARAG strategy of vital importance. Share information by email and undertake presentations as required in a virtual environment to facilitate inclusivity and reduce resource implications. Hold discussions on operational issues at the Team Leaders' Meeting, within working groups and within the newly created Regional Operational Meetings.

### Network Structure and Working Processes – Entities and Meetings

#### INSARAG Steering Group → Global Steering Group

- 1 x Global Chair
- ▶ 3 x Regional Chairs
- 3 x Incoming Regional Vice-Chairs
- 3 x Outgoing Regional Vice-Chairs
- ▶ 1 x IFRC
- ▶ 1 x OCHA RSB
- INSARAG Secretariat
- Independent Observer (for discussion)

Operational, not Policy or Financial

Policy
Operational

## Network Structure and Working Processes – Working Groups

**Recommendation 35**: Organisations proposing working group members to ensure that the candidate they propose has the skillsets identified by the working group Chair.

**Recommendation 36**: Organisations proposing candidates to be part of a working group need to ensure that the role is enshrined in their job description as an appropriate percentage of their day-to-day activities e.g. 5%, 10% etc.

**Recommendation 37**: Creation of an observer status within working groups. This would facilitate learning and understanding across regions.

**Recommendation 38**: the Secretariat should enforce the INSARAG Guidelines on tenure of working group Co-Chairs, ensuring balanced representation.

**Recommendation 39**: The number of working groups should be reduced to the same amount or fewer than the amount of RFPs within the Secretariat so that RFPs can support each working group effectively. Topics should be amalgamated as appropriate, for example through the reinstatement of the Operations Working Group which would be a catch all on technical issues. The Secretariat should ensure that new working groups contribute to the medium and long-term outcomes identified within the strategy.

# Network Structure and Working Processes – Team Leaders' Meeting, Training & Meeting Modalities

**Recommendation 30**: All Team Leaders meetings to be held in a hybrid environment and investment made in good online meeting facilitation. This could include real-time translation and transcription software. The Secretariat to ensure in advance of any events whether the proposed tools work in every country. Consider four meetings per year, with three online and one face-to-face.

**Recommendation 31**: The topics that would normally be presented in the Global Meeting are addressed at the Team Leaders meeting and the Global Meeting discontinued.

**Recommendation 32**: Consider holding face to face training for TFPs, Classifiers and Mentors back-to-back with Team Leader meetings.

**Recommendation 33**: Multi-language, online training for Team Leaders, Classifiers and Mentors to be developed to increase inclusivity and efficiency. This should be downloadable so as to operate in low-bandwidth contexts.

**Recommendation 34**: The network to consider which training in general could be converted into online training to increase accessibility and to reduce travel.

### Network Structure and Working Processes – NGOs and Partners

**Recommendation 40**: The letter of endorsement by PFPs to an NGO's participation in the INSARAG network to be reframed as a letter of acknowledgement of their involvement within the network. The separation of governmental and non-governmental is key. Governmental entities do not have authority over NGO teams and should not endorse whether NGO teams have the skills to participate in the INSARAG network.

**Recommendation 41**: All further correspondence to be direct with NGO Teams and not go through national focal points to ensure equal opportunities to attend meetings and courses.

**Recommendation 42**: NGO Team Leaders / Focal Points are eligible to represent their region within the newly created Regional Operational Meetings.

#### Global Strategy 2025 – 2030

SO1 Quality Standards - Strengthen global standards for a high quality of national and international USAR response

SO2 Localisation - Enhance frontline response coordination by localizing INSARAG methodology and concepts

SO3 Flexible Response - Ensure a comprehensive and adaptable humanitarian response by promoting discussions on possible flexible approaches to additional rescue operations, beyond USAR

SO4 Capacity Building - Boost and develop partnerships for sustainable participation, ownership and governance

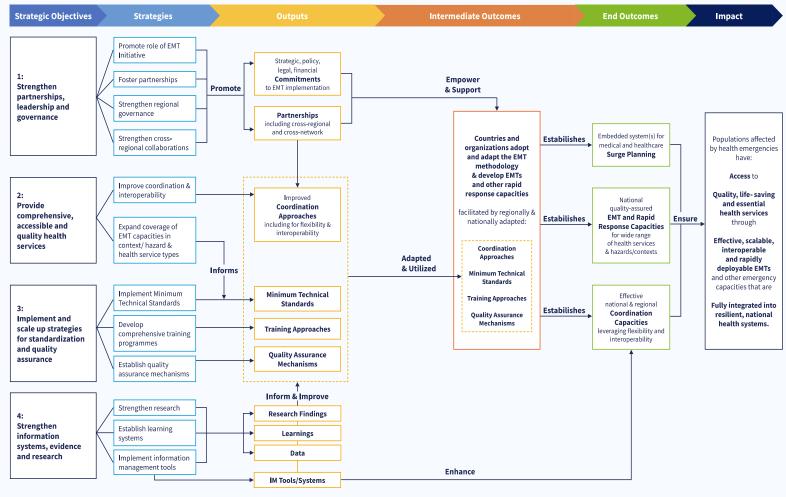
Options	Answer	Percentage
Quality Standards	48	16%
Information Management	34	11%
Flexible Response	33	11%
Capacity Building	33	11%
Compliance with the INSARAG Guidelines	33	11%
Deployment in complex emergencies	20	7%
Strengthening INSARAG's core functions	18	6%
Localisation	17	6%
Partnerships	17	6%
Flood Rescue	17	6%
Innovation in USAR response	16	5%
Equity, Diversity, and Inclusion	5	2%
Accountability to Affected Populations	4	1%
Other	3	1%

### Global Strategy

- 1. Policy level discussion (See also Recommendation 9)
- 2. Develop a theory of change
- 3. Clear implementation plan
- 4. Seek donor support across the five years

#### **EMT 2030 Strategy: Theory of Change**

**Problem Statement:** Populations affected by health emergencies suffer from excess or unnecessary disability and death due to inadequate access to timely, effective and quality life-saving and essential healthcare services.



<sup>\*</sup> This is a simplified Theory of Change diagram that is intended to highlight major elements and key causal pathways linking the identified strategies to the desired impact. There are numerous other inter-relationships as well as specific inputs, activities and strategic implementation processes that have not been depicted.

EMERGENCY MEDICAL TEAMS 2030 STRATEGY 10 Strategy Development 11

**OUR VISION** is to save lives by promoting efficiency, enhanced quality and coordination amongst national and international Urban Search and Rescue (USAR) teams based on adherence to common guidelines and methodologies.

**OUR MISSION** is to prepare for, mobilise and coordinate effective, principled and flexible international USAR assistance in support of countries affected by collapsed structure emergencies, and to actively support capacity- building at the international, regional, national and local level to ensure a localised and coherent response to emergencies.

Inputs	Activities	Outputs	Outcomes	<b>I</b> mpact
X staff in the Secretariat and their cost  Training course costs  Meeting costs  Specialist expertise costs  WG members  Regional Chairs / Vice Chairs  Global Chair  X x RFPs and their cost  Software licences  Evaluators / reviewer costs  Web hosting / design costs  Knowledge management platform	5 x ISG  X x regional meetings per region per year  X x TL meetings  X x WGs & X x  WG meetings (list each type)  X x training courses (list each type)  Awareness raising  Regional engagement  X x exercises  X x IEC / IER  X x NAP/IRNAP  X x capacity assessments / mapping  X x vulnerable member states supported to build USAR capacity  1 x mid-term review  1 x end 5 year review / evaluation	X x Classifiers trained WG deliverables met Guidelines updated X more OFPs/PFPs in vulnerable / underrepresented countries X x IEC/IER teams in each region X x NAP/IRNAP teams in each region	Able to undertake more IEC / IER / NAP / IRNAP INSARAG has better preparedness and response capacity across all regions INSARAG Guidelines more robust Countries globally are able to respond effectively to emergencies requiring USAR capabilities	More lives saved during structural collapse emergencies Improved resilience of countries affected by earthquakes People affected by collapsed structures are served by interoperable national, regional and international, quality USAR support

### Breakout Rounds

#### Lucien / Clement

Round 1 - 11:45 - 12:30

22 – 24 – Network Structure

Round 2 – 14:00 – 14:45

43 – Standards or Guidelines

46 – Definition of Consensus

### Patricio / Ana Maria

Round 1 – 11:45 – 12:30

40 & 41 - NGOs

32 – 34 – Training

52 – Meeting Modalities

Round 2 – 14:00 – 14:45

44 & 45 – Accountability and Compliance

### Jo / Haruka

Round 1 - 11:45 - 12:30

9 & 20 – Global Strategy and Theory of Change

17 & 26 - 27 – Secretariat Staffing

Round 2 – 14:00 – 14:45

18 & 31 – Global Meeting



# **Breakout Consultations Governance Report**

### **LUNCH BREAK**





# **Breakout Consultations Governance Report**

### Breakout Rounds

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17 & 26 - 27 – Secretariat Staffing

Round 2 – 14:00 – 14:45

18 & 31 – Global Meeting



# Consultations on the ongoing issues in plenary

### **Consultations on Ongoing Issues**

- 1. AAR Implementation Roadmap
  Ms. Carolina Miranda Futuro, Ms. Solveig Thorvaldsdottir, Mr. Dewey Perks
- 2. INSARAG and Complex Emergencies
  Mr. Sebastian Rhodes Stampa, INSARAG Secretary
- 3. Search and Rescue in Flood Response Mr. Jeremy Stubbs, Mr. Russ Gauden
- 4. ICMS 5-year Strategy Mr. Peter Wolff



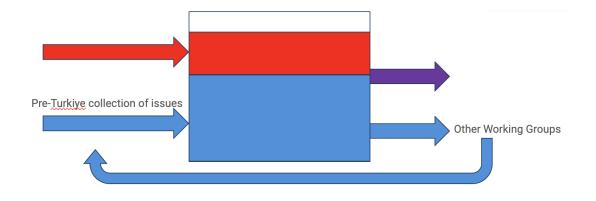
# Türkiye & Syria AAR Implementation Roadmap

Ms. Carolina Miranda Futuro

Ms. Solveig Thorvaldsdottir

Mr. Dewey Perks

# **GRG**Methodology:

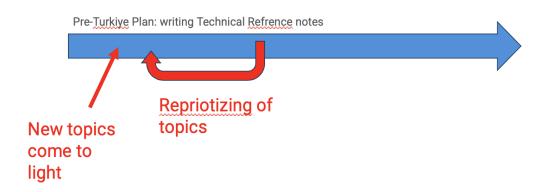


### **Project Roadmap:**

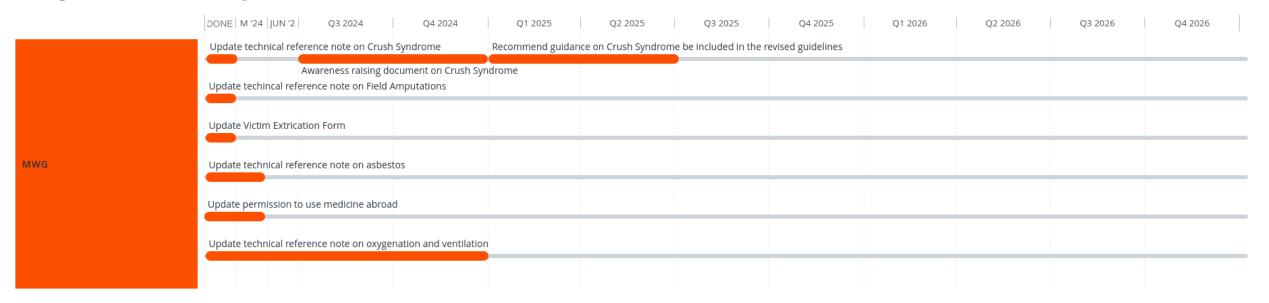


- 1. Issues relating to Man B: TWG (sectors in ASR 1 and 2, ASR2 definition, triage categories/survivability, etc.)
- 2. FACT simplification and duplication on Virtual OSOCC: IMWG





### **Project Roadmap:**



- 1. Crush injury is the most critical issue that teams must address.
- 2. Procedures for seeking permission to practice USAR medine.
- 3. Team protection from chemicals in rubble
- **4**.The importance of a clear definition of "end of USAR phase"

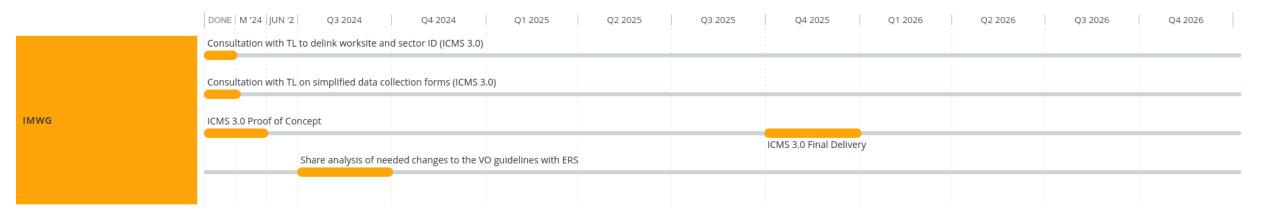




High effort on completing actions towards issues that severely impacted the operations.

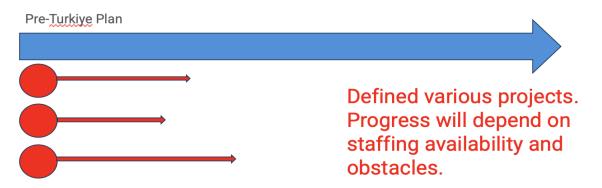
Lower priority recommendations fall alongside the normal plan.

### **Project Roadmap:**

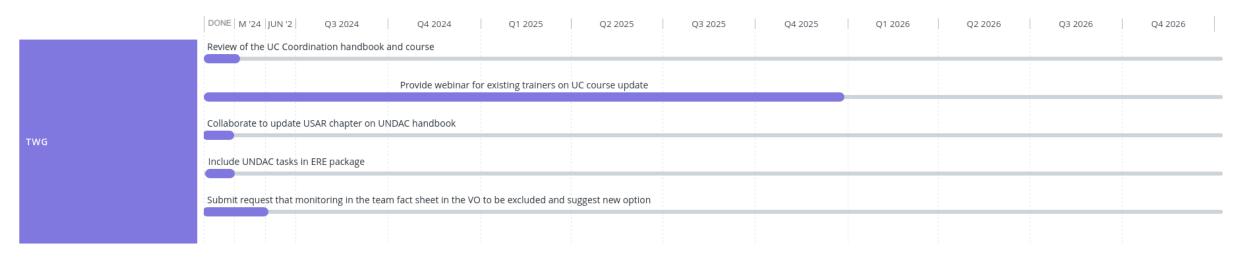


- 1.ICMS: Sufficient flexibility for multiple situations and non-linearity
- 2.ICMS: Simplified/User friendly
- 3.ICMS: Bandwidth issues
- **4**.Other digital tools.



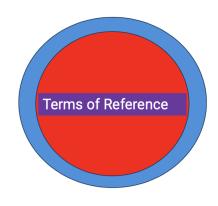


### **Project Roadmap:**



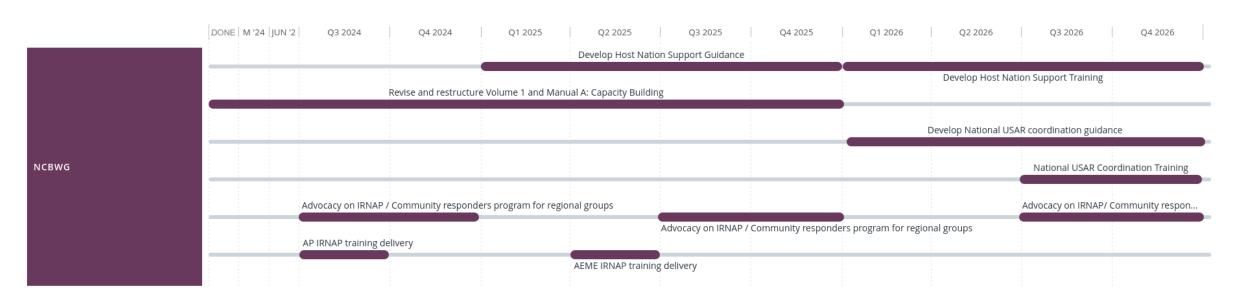
- 1. Review of Manual B/Operations for Guideline review
- 2.Address the numerous operations and training recommendations from AAR and assigned from GRG
- 3.Use and training of Virtual OSOCC
- 4. New ideas for training





AAAR recommendations inserted into the Terms of Reference, creating a single holistic ToR and Plan of Action.

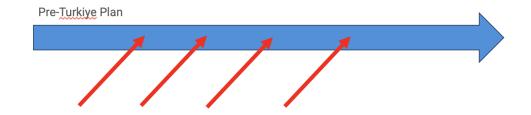
### **Project Roadmap:**



- 1.LEMA relations with INSARAG during operations (procedures)
- 2.LEMA logistical support to USAR teams
- 3.LEMA training
- 4. National USAR Capacity building

### **IEC/R QA WG**

### Methodology:



Insert recommendations when they are addressed in the normal timeline.

Insert changes from other WG as they become available

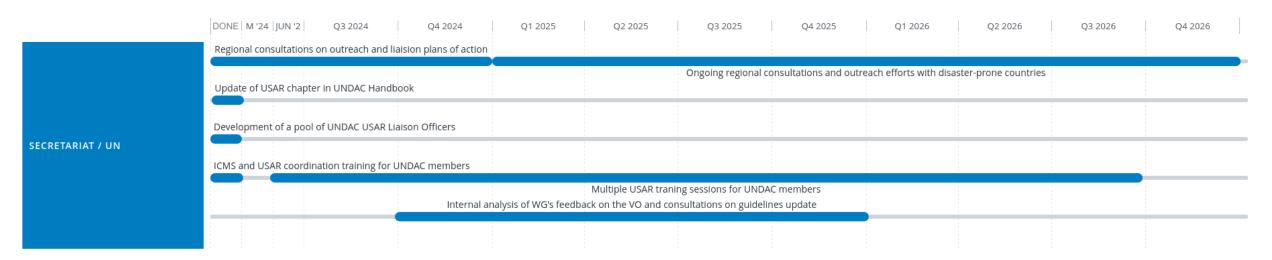
### **Project Roadmap:**



- 1. Compliance and accountability in missions of procedures in IEC/R
- 2. Scenario focus more focus on international coordination
- 3. Scenario highlight decision making at all stages and non-linearity (ASR levels happening an any time)
- 4. Checklist to include home-office

### **Secretariat / ERS**

### **Project Roadmap:**



- 1. Speed of mission activation
- 2. Working with LEMA/UNDAC support to USAR coordination
- 3. Safety and Security issues
- 4.Non-INSARAG teams

## INSARAG in Complex emergencies

Mr. Sebastian Rhodes Stampa



**QAT01** responding to Northwest Syria

### Search and Rescue in Flood Response

SAR in Flood Response Working Group Mr. Jeremy Stubbs Mr. Russ Gauden

# Flexible Response

Flood Response Search and Rescue



Stage 1 - Consultation - Ongoing

Stage 2 - Directory - July 2024

Stage 3 - Standard - Further discussion

Stage 4 - Technical Reference Note - Jan 2025



# Flexible Response

### Flood Response Search and Rescue



### **Recommendations:**

Recommendation 1: VOSOCC Directory to identify flood response capable INSARAG classified and National Teams on an opt-in voluntary basis.

Recommendation 2: Endorsement required by the National Policy Focal Point.

Recommendation 3: The Technical Reference note identifies the existence of various standards but not to prescribe.

Recommendation 4: The Technical Reference note to reference methods of addressing United Nations Resolution 78/199, Enhancement of international cooperation in the field of human rights.

# **VOSOCC Directory**

GDACS ALERTS	VIRTUAL OSOCC	MAPS & SATELLITE	IMAGERY KNOWL	LEDGE ABOUT GDACS	S			
Workspace: Virtual OS	Workspace: Virtual OSOCC    ▼ Jeremy Stubbs, Australia UTC-10 English ▼							
Disasters	Simulator	Training	Meetings	Discussions	Users	Lists	Statistics	
						Discussion search	RELIEF TEAM DIRECTORY	
			T D:					
			Team Dire	ectory				
SelectFilter: Show all□ Team type USAR						e name		
Show	v deleted□							
	Search in team directory							
Your Directory Records								
							Create a new team	
No templates found.								
			OCHA	wnitar				
			<b>(2)</b>	<b>(2)</b>				

**UNOSAT** 

# **VOSOCC Relief Team Directory - Draft**

F	lood Resp	onse Directory - Tea	m Profile		
General Information			Flood response standard - identify	DEFRA star	ndards
Team ID	GBR01				
Team Name	<b>UK ISAR</b>		Team structure - org chart/functions	yes	
INSARAG member classification	2005		Team Capacity		Detail
Organisation Type			Coordination/communication support	yes	
Country/Region/Org	UK		Medical - for team	yes	
Contact details	rgauden@fireresilience.org.uk		Structural Engineers	yes	
National Policy Focal authorized	yes		Decontamination	yes	
Logistics	yes		Drone search capacity	yes	3 drones
Base of operations	yes		Drone delivery capacity	no	
Water (days)	7 days		Land Based Water Rescue	yes	
Food (days)	7 days		In Water Rescue	yes	
Finance during deployment	yes		On Water Rescue	yes	6 boats
Insurance	yes		Over Water Rescue	no	
Crisis management plan	yes		Under Water Rescue	no	
Repair kit	yes (boats	5)	Night operations	yes	
Host nation support - team requirements			Boat types	Rigid and inflatable	
Liaison Officer / media support	yes		Additional Capabilities		
Transport requirements	Team size	27-48	Bulk Water Transfer	no	
Accommodation	BoO		Water purification	yes	

### DIRECTORY

- VOSOCC Relief Team Directory
- Flood Response tab Team Profile
- 18 participating nations with a further 20 pending



Available to deploy 18

Building the capacity to deploy
 10

Intent to assess capacity building 12

No intent to develop this capabi... 8



### TECHNICAL REFERENCE NOTE

- Define flood
- Hazards
- Policy framework
- Capabilities
- Gender Equity Diversity & Social Inclusion
- Team structure
- Concept of operations
- Training and support



# Information Management Working Group

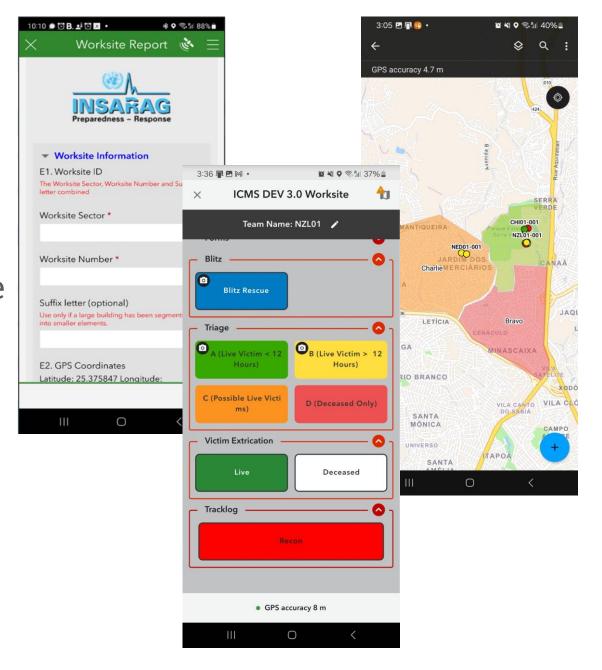
Mr. Peter Wolf



### **Content**

### **Key Focus 2024/25**

- 1. Qatar AAR Outcomes
- 2. Other Qatar Outcomes / Expanded Role
- 3. ICMS 3.0
- 4. Strategy
- 5. Sponsorship / support
- 6. Example / Feedback



### 1. Qatar Outcomes IMWG

(Türkiye + Syrian Earthquakes)

- 1. Amount of data being collected
- 2. Introduce flexibility into system
- 3. Worksite ID de-linking from sector
- 4. VOSOCC alignment of terminology and methods of use

3	E1. Worksite ID	*	<b>v</b> 1. Vi	ctim N	lumber		
4	The Worksite ID combined with the Victim Number gives a unique reference used to record and track victims.						
5	E2. GPS Coordinat	±dd.dddd°				±ddd.dddd°	
6	E3. Street addres						
7	G3. Team ID						
8	v2. Date of extric						
9	vs. Time of extrica						
10	v4. Other victim information; only if requested by LEMA/UC e.g. name, nationality, gender, age etc.						
11							
12							
13							
14							
15	Location of the victim:						
16	vs. Floor Level vs. Position in structure						
17	v7. Level of work needed to extricate victim (mark with an x):						
18	Assist only Light debris removal ASR3 ASR4 ASR5				ASR4 ASR5		
19	vs. Total time taken for extrication hrs mins						
20	v9. Condition of the	ne victim	Live	Dec	eased		
21	v10. Injuries of the victim None Stable Critical				Critical		
22	V11. Victim handed over to:						
24	Locals/family	Ап	bulance	١ ١	Medical t	eam	Field hospital
25	Helicopter		Hospital	1	Mort	uary	Other
26	V12. Name and contact details of who victim was handed over to:						
27							



A) Work-Site Collection and Reporting Form (merged triage and report forms)						
•	Red: vital data for triaging work-sites and monitoring progress					
<ul> <li>Black: secondary information to improve decisions</li> </ul>						
1. Collect: Location						
L1	Work-SITE ID					
L2	GPS coordinates					
L3	Street address, landmark					
2. <b>Co</b>	Collect: Victims: Primary Triage (See Manual 2B)					
V1	# live					
V2	# missing					
V3	Triage category					
3. <b>Co</b>	llect: Building: Secondary Triage (see Manual 2B)					
B1	Use					
B2	Photo (if there is no photo, B3 and B4 are required)					
B3	Material, floors					
B4	Collapse pattern: voids and stability					
B5	Notes					
4. Re	4. Report on Progress on Work-Site					
01	Site status: "Active": write estimated time of completion or "Closed": write ASR completed: 3 or 4					
02	Total # lives saved (digital via victim forms)					
03	Bodies recovered					
04	4 Bodies left in building					
05	Notes					
5. Tea	5. Team and Time					
T1	Team ID filling in form (automated)					
T2	Team ID of additional teams					
T3	Time form sent in (automated)					

# 2.1 Simplification: Data of Collection

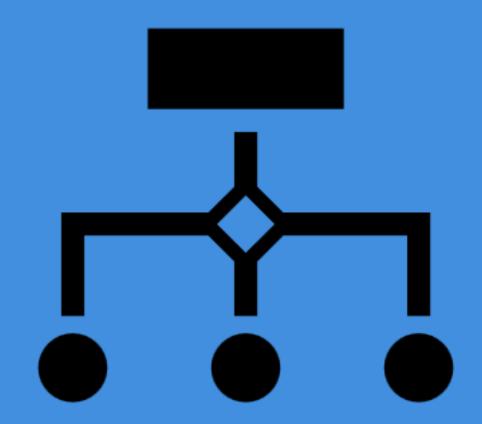
- Forms based data collection provide barrier to teams.
- No data collected due to complexity and time required
- New technology provides a more field focused solution.
- Simplified data collection technology (QC) removes the challenges to field teams.





# 2.2 Flexibility: Coordination layers

- Coordination efforts hampered by limited scalability around coordination layers
- Introducing a scalable system that can adjust to large scale events, while not overloading smaller events
- Flexible and scalable coordination layers



### 2.3 Worksite Numbering

Worksites are often identified prior to completion of sectorization

Many times, sectors are re-drawn as the incident evolves

Current plan is to delink sectors from worksite IDs

### **Example Worksite IDs**

NED01-0001

BRA10-1345

GER01-4834

GER02-3944

FRA11-3944

All teams need to do is ensure uniqueness within their own team

### 3. Other Outcomes IMWG / Expanded Role

(Türkiye + Syrian Earthquakes)

- 1. Integration of other information (Satellite AI, Drones, Social media, etc)
- 2. Role of IMWG Incident support + General information management
- 3. ICMS 3.0 changes to reflect the AAR outcomes

### 4. Timeline- ICMS 3.0

- 15 17 April 2024 Team Leaders Meeting Consultation Proof of Concept ICMS 3.0
- 7 May 2024 ISG Present Proposed Changes and Recommendations,
- 2024 Regional Meetings Progress Briefing and Consultation
- 2025 Team Leaders Meeting Consultation on Beta version, Progress Briefing and Consultation
- 2025 ISG Confirmation of Final Inputs
- 2025 Regional Meetings Demonstration Final Version and Consultation
- Team Leaders Meeting 2026 Delivery ICMS 3.0 as a system
- Full delivery will be aligned to guidelines delivery

### 5. IMWG Strategy 2024-2029

### IMWG is developing a 5-year strategy for information management

- Intent
- Work plans (12 month)
- Scope of work
- Needs analysis
- Timelines Aligned GRG (Guidelines)
- IMWG structures portfolio's (Management, Operations, Training, Technical, Support)
- Network and partner engagement

### 6. IMWG Funding

- Information management is an enduring function of INSARAG
- Current system has been developed within IMWG
- IMWG 5-year strategy will inform goals and workplans
- Professional products now require professional services
- Licenses value of cost vs bespoke systems shown in flexibility to adjust ICMS to meet needs
- Research and development; innovation how we introduce new functions
- Support services peacetime support + Incident support
- We have the endorsement of co-chairs
- Endorsement of Team Leaders

**Q & A** 

# **COFFEE BREAK**



# O7 Closing Session

# **Announcements by Member States**



### **Outcomes of the ISG 2024:**

- 1. Global INSARAG Leadership the ISG puts on record our deepest appreciation to the contributions and devotion of the former Global Chair and Ambassador, Manuel Bessler since 2015. The ISG welcomes Ambassador Dominik Stillhart as the INSARAG Global Chair from 2024.
- 2. Türkiye/Syria AAR Comprehensive Report and Implementation Plan the ISG welcomes the Network's commitment and active contributions to the Türkiye/Syria AAR Comprehensive Report. The ISG acknowledges the generous contributions from Qatar towards hosting the INSARAG Global USAR AAR and printing of the report.

<u>The ISG endorses the AAR implementation roadmap</u> and seeks the strong commitment and support of the INSARAG network and partners, in order to strengthen the coordination and effectiveness of USAR assistance for the next response.

### **Outcomes of the ISG 2024**

- 3. Working Groups—the ISG acknowledges the Working Group's commitment and devotion to advancing the INSARAG Guidelines and methodology, and endorses their workplans and statements made at the ISG 2024.
- **3a. Review of INSARAG Guidelines**: The ISG endorses the extension of the launch of the INSARAG Guidelines from Version 2025 to <u>Version 2026</u> to take into account the AAR implementation of recommendations
- **3b.** Information Management Working Group: ISG endorses the IMWG plan to produce a 5-year strategy and work plans to facilitate the development and integration of information systems into the INSARAG network. The Secretariat will seek donor support.
- **3c. Medical Working Group:** ISG endorses Medical WG recommendation informed by recent Türkiye and Syria earthquake crush syndrome experiences that the delivery of emergency medical care to patients entrapped in collapsed structures prior to and during extrication is critical to prevent physiologic deterioration or death. **The ISG endorses USAR medicine, and the application of crush syndrome treatment by USAR teams as an integral part of USAR operations, and is an essential humanitarian activity**.

### **Outcomes of the ISG 2024**

- **3d. IEC/R Quality Assurance WG**: The ISG encourages qualified members to join the pool for classifiers to increase the numbers and diversity of the roster. **Teams who do not offer classifiers will not be considered for an IER.**
- **3e. Search and Rescue Flood Response WG:** ISG welcomes the FRWG analysis of the flood response survey, **the ISG endorses the initiative to put together a flood response Directory Team Profile** and the plan to develop a Technical Reference Note on flood response.

### **Outcomes of the ISG 2024:**

**4. INSARAG Governance Review** – The ISG welcomes the INSARAG Governance Review Report and its 52 recommendations, analysed from the feedback and contributions of the global INSARAG network and partners. The ISG thanks China, Switzerland, the UK and the United States for their support towards the consultancies supporting the process.

### PROPOSAL:

Moving forward, The ISG agrees on the next steps: -

- 1)Secretariat prioritises 10-15 Recommendations (by end June)
- 2)<u>Regional</u> Chairs consults their Regions (and Regional Meetings) (next 6 months)
- 3)Global Level: Extended New Year Teleconference of the Global, Regional and WG Chairs January
- >Decision on Recommendations moving forward
- 4)ISG 2025 Adopt the agreed Workplan.

### **Closing Statements**



Ambassador Dominik Stilllhart

**INSARAG Global Chair** 



Mr. Sebastian Rhodes Stampa

INSARAG Secretary and Chief OCHA/Emergency Response Section



### **THANK YOU!**

